

# Change Management Practitioner

## Fast facts

### Audience

Anybody who is associated with implementing a change inside an organization— as part of a strategy; a program of initiatives or a single project.

Changes may include : IT systems implementations; policy changes; outsourcing or off-shoring; downsizing; mergers & acquisitions or managing rapid expansion / growth.

### Participants may be:

- ◆ A Project Manager aspiring to assume more change management accountabilities
- ◆ A self taught change manager— wanting to develop or refresh their technical skills
- ◆ A team member working inside a change team or
- ◆ Someone aspiring to consulting in change management or wanting to build a network with change management peers

### Locations

Melbourne & Sydney

### Duration

2 Days

### Cost

\$1000 per person (GST inc)  
includes take-away course materials and tools; morning & afternoon tea and lunch.

### Delivery mode

Group facilitation; case studies; activities; practical exercises & group discussion

### The Australian College of Project Management

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## Overview

Managing change is a process that is often poorly executed because it can be complex. It involves people and a structured approach to guiding them through an event (a change) that can represent anxiety, confusion, threats or risks to their role and job comfort.

The goal of change management is to minimize the performance drop that can result as people transition from an old way of working to a new / changed state.

The workshop will provide practitioner-level information, tools, advice and practice across the entire spectrum of change manager accountabilities:

- ◆ Crafting a change vision, journey and change plan that's manageable
- ◆ Aligning and engaging with leaders to champion change
- ◆ Building stakeholder communication that's inspiring, clear & timely
- ◆ Building a strong change team to weather the workload with you
- ◆ Designing and deploying training and job aids that build high productivity quickly
- ◆ Re-mapping operating processes impacted and work-flows to identify obstacles to performance in the future state
- ◆ Aligning structures, roles, job content & career paths of those impacted to support the change and
- ◆ Assessing, nurturing and inspiring a positive organisational culture (environment, employee behaviour and mindsets) to embrace future challenges.

The workshop will enable participants to:

- ◆ Guide organisations through periods of change using a reliable change management framework and toolkit
- ◆ Lead a change process—scoping plans, activities; managing a change team and reviewing their deliverables
- ◆ Participate as a change 'stream lead' in a change team- working on communications, training, process mapping or HR impact assessment.

**To register your interest call 1300 138 225 or email [acpm@planpower.com.au](mailto:acpm@planpower.com.au)**